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Accessing 1Chart On A Home Desktop/ Laptop – Citrix Gateway

Installing Citrix Workspace on a mac or windows desktop

Downloading Citrix Workspace

MAC

- 1. Open a web browser of your choice and go to: https://www.citrix.com/downloads/workspace-app-for-mac-latest.html.
- 2. Once found click "Download Citrix Workspace app for Mac". Accept, Install, and Restart. Open a web browser of your choice and go to:

https://huntal.cernerworks.com/vpn/index.html

WINDOWS

- 1. Open a web browser of your choice and go to: https://www.citrix.com/downloads/workspace-app-for-windows-latest.html.
- 2. Once found click "Download Citrix Workspace app for Windows". Accept Install, and Restart. Open a web browser of your choice and go to:

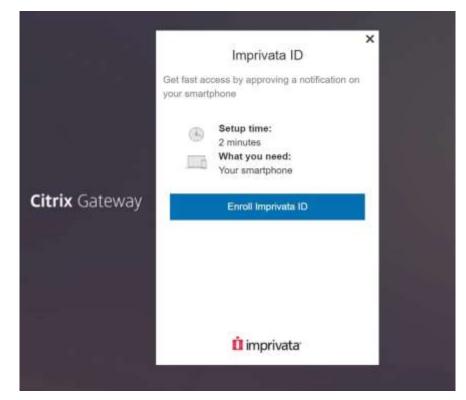
https://huntal.cernerworks.com/vpn/index.html

Note: You will need Imprivata ID app to login. Follow the below instructions to download the app on your phone.

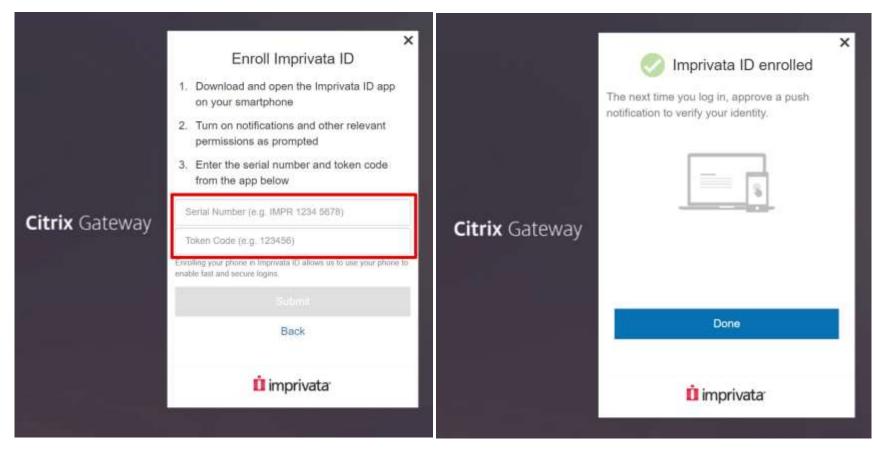
Enrolling in MFA for Citrix Gateway - Imprivata ID

Imprivata ID

1. Download the Imprivata ID app from the App Store/Google play Store. Launch the app and be sure to <u>allow</u> notifications/push notifications.



- 2. On the Citrix Gateway login page, select "Enroll Imprivata ID"
- 3. Enter serial number (number only) and token code and click submit and done.



4. The next time you log in, **approve** a push notification to authenticate your login.

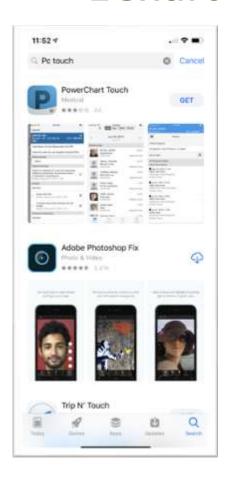
Installing Power Chart (PC) Touch on phone and tablet

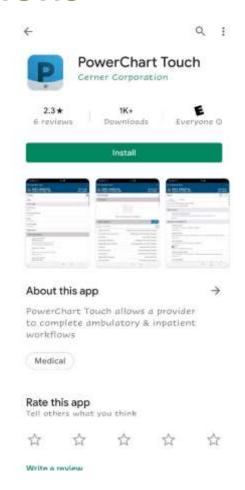
What you need to get started

- 1. An iOS or Android device running iOS 13.2 or newer
 - 1. IOS: iPhone, iPad and iPod Touch
 - 2. Android: Phone and tablet
- 2. The device chosen must have a minimum space of 41.7 MB to install the application more may be required to utilize the application.
- 3. A valid Apple ID for IOS or Google account for Android.
- 4. If you do not have a valid Apple ID
 - 1. Go to https://appleid.apple.com
 - 2. In the top right corner click "Create Your Apple ID" and follow the on-screen instructions.
- 5. If your device is not above 50% power, please do these steps while plugged into a power source.

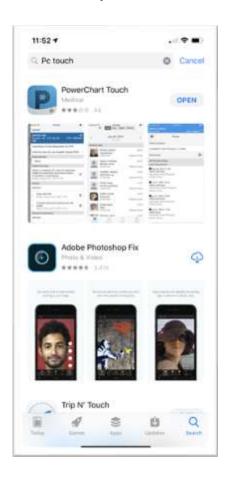
In the App Store search for "PC Touch" and touch "Get"

In Google Play store search for "Cerner" and choose PowerChart Touch and click Install.





Launch the application by selecting open or launching it from your device home screen.

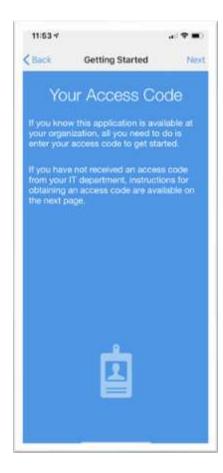


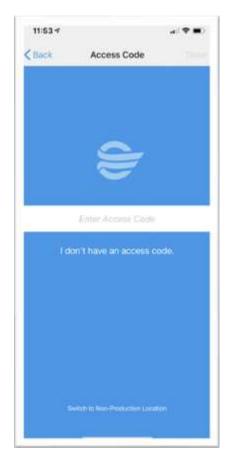
OR



You will see these 3 screens read and touch next on the first two and email **4doc@hhsys.org** for the activation code.







Accessing 1Chart from a mobile device via Citrix Workspace -iOS and Android

INSTALLING AND SETTING UP CITRIX ON AN APPLE AND ANDROID INCLUDES IPAD'S, TABLETS, & PHONES

<u>Install Citrix workspace</u>

Follow the below instructions

- https://huntal.cernerworks.com/vpn/index.html
 - Copy or take a note of the above link. This should be entered in the Citrix workspace app.
 - Open Citrix workspace app
 - Click add or get started.
 - Choose top three dots (...) and select manual setup.
 - Paste the link under URL.
 - Under description give a name like 1Chart or Cerner.
 - You can leave username, password, and domain empty.
 - Make sure to choose web interface and save.
 - Login with credentials.
- Screenshots below.

APPLE APP STORE

GOOGLE PLAY STORE





Open Citrix Workspace app and click "Get Started"

APPLE ANDROID

Allow permissions like storage, phone, audio etc.

© Citrix Workspace

Securely access your favorite apps and services in one place and access them anytime on any device

No Known Accounts



Type or Copy this URL https://huntal.cernerworks.com/vpn/index.html and paste as shown below and click "Continue".

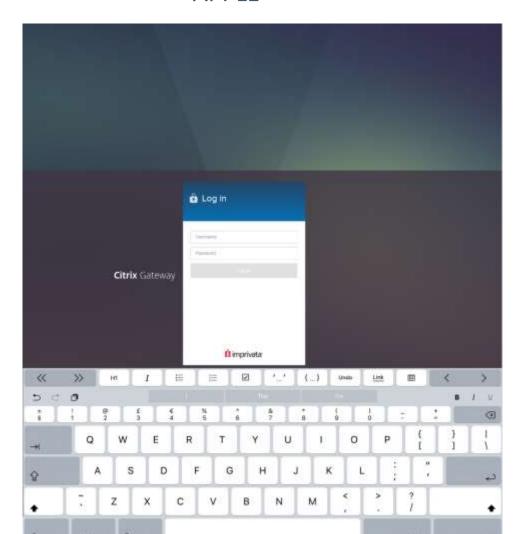
To get started, enter your company simal address or Store URL Mttps://huntal.cernerworks.com/Citrix/RemoteW... Use smart card Continue Error Could not verify server address. https://huntal.cernerworks.com/Citrix/ Hereseways Open in Safari Manual Setup Dismiss

APPLE



Login with your Username and Password

APPLE





Click on PowerChart to open

APPLE

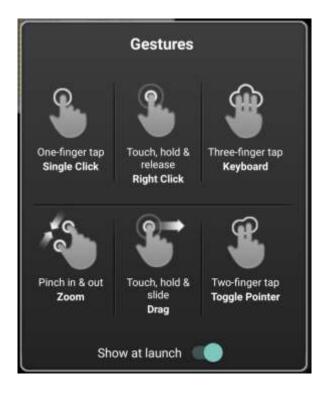




Take note of gestures instructions.

APPLE

Shows one of your running apps



Click at the top center arrow to access options

APPLE





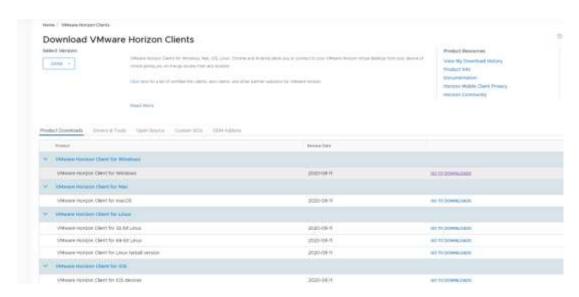
REMOTE ACCESS THROUGH VMWARE HORIZON — SET UP FOR PROVIDERS

VMware Client Installation - Windows

1. In your internet browser, navigate to "remote.hhsys.org". Click on "Install VMware Horizon Client".



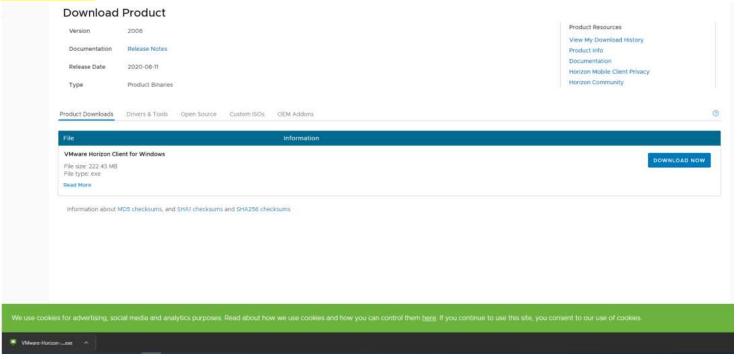
2. Once the webpage loads, make sure the "Select Version" option is set to 2006. Click on "Go to Downloads" next to "VMware Horizon Client for Windows" In the bottom list.



3. On the next page click the button that says "Download Now"



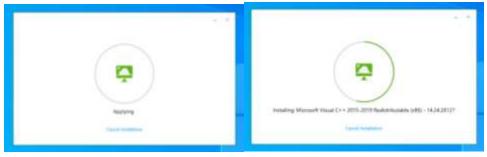
4. In the bottom left corner the file will begin to download. Once the Download is complete, click on the file "VMware-Horizon-Client-2006-8.0.0-16531419" to run the setup.



5. On the client installation window, click "Agree & Install"

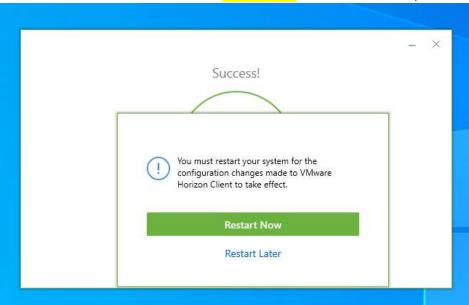


6. Allow the Installer to go through the installation setup.

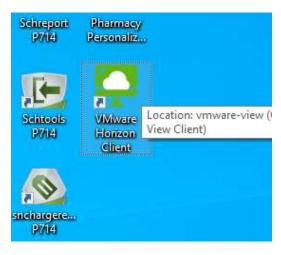




7. Once the installation is finished click "Restart Now" to restart the computer.

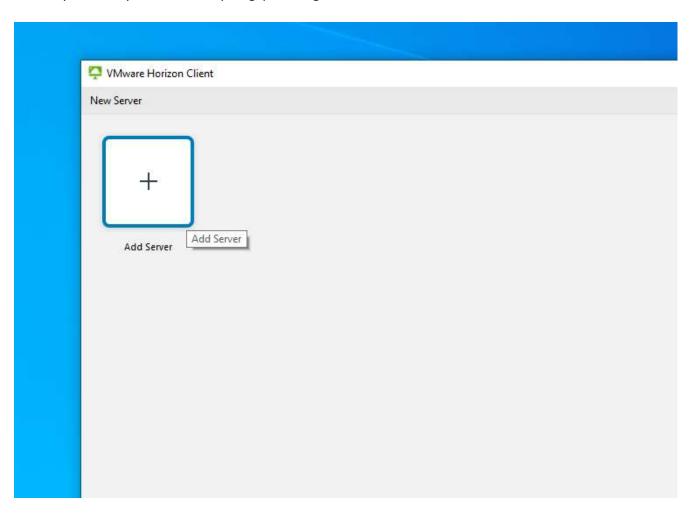


8. Once the computer has restarted and you have logged back in, locate the "VMware Horizon Client" Icon on your desktop and double-click on it to run the program.

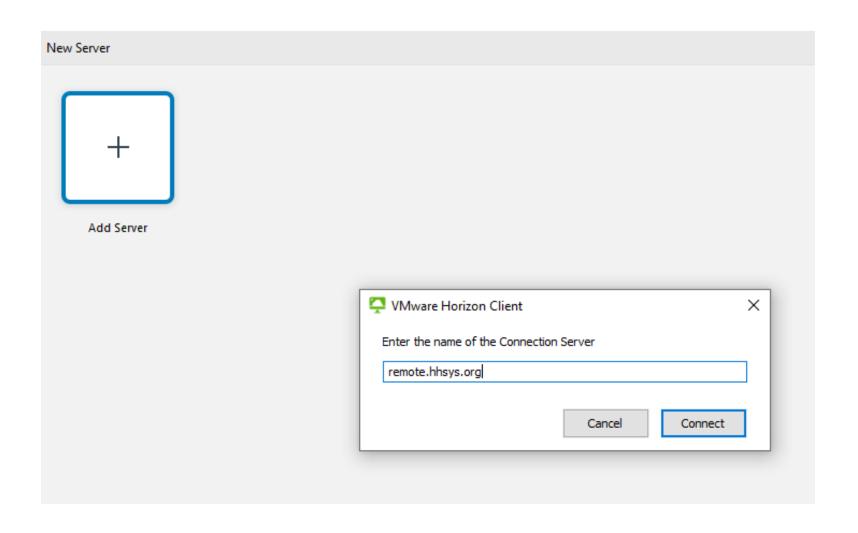


9. On the top drop-down menu, click on "New Server".

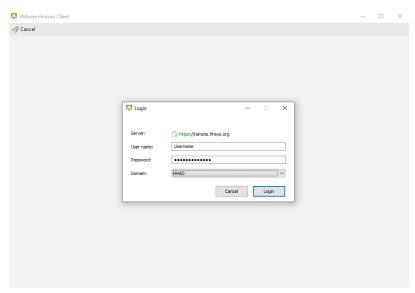
Note: If you already have view.hhsys.org, please right click and delete it.



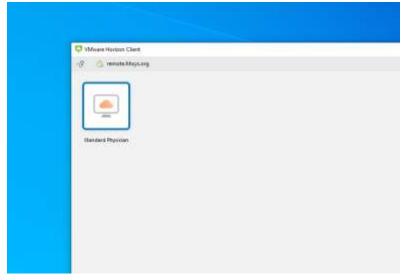
10. In the VM Horizon Client Pop-up box, enter the connection server name "remote.hhsys.org" and click "connect".



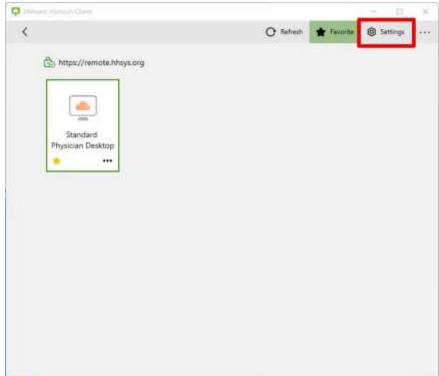
11. In the "Login" pop-up window, enter Username and your password in the boxes, change domain to HHAD, then Click "Login"



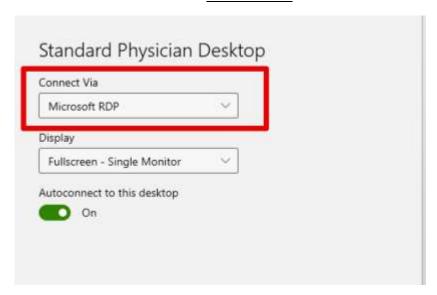
12. You will be presented with your assigned desktops, or automatically logged into a desktop.



13. Click on Standard Physician and then click on settings at the top right corner.

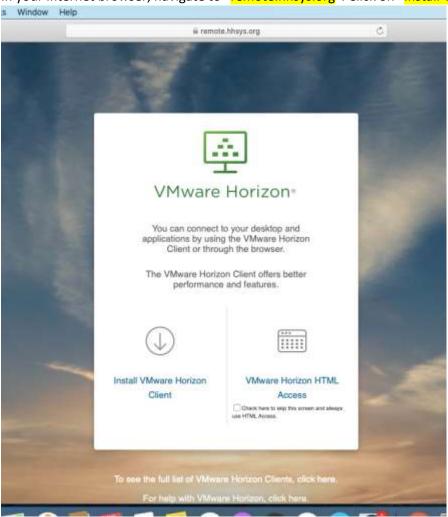


14. Make sure Connect Via is set to Microsoft RDP.

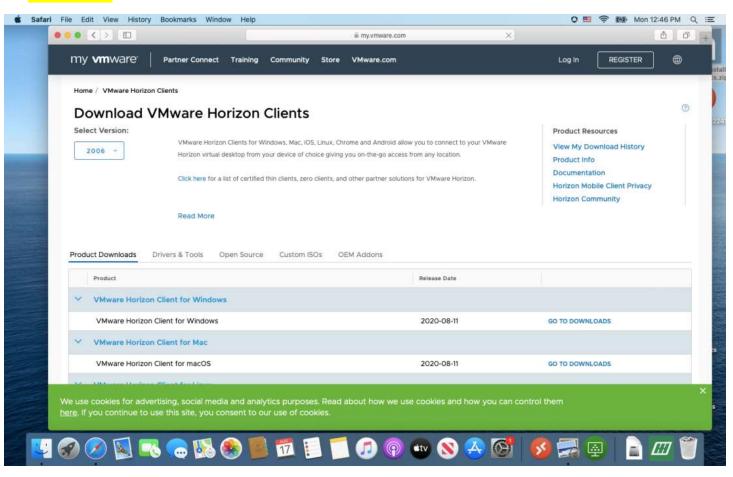


VMware Client Installation – Mac

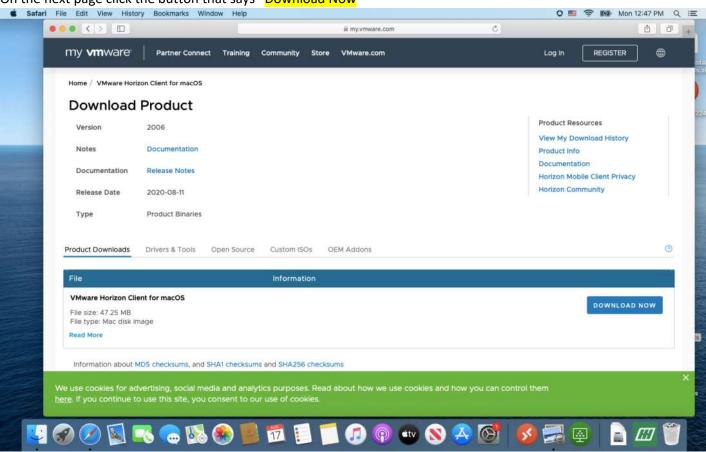
In your internet browser, navigate to "remote.hhsys.org". Click on "Install VMware Horizon Client".



1. Once the webpage loads, make sure the "Select Version" option is set to 2006. Click on "Go to Downloads" next to "VMware Horizon Client for Mac" In the bottom list.



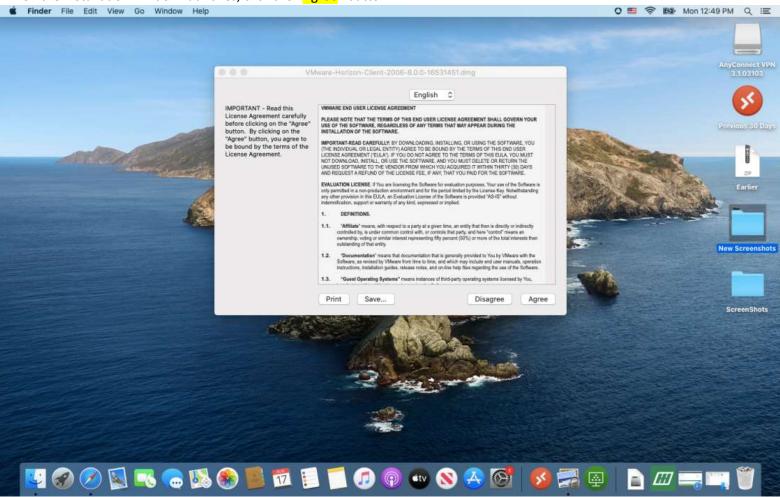
2. On the next page click the button that says "Download Now"



3. In the bottom right corner, the file will begin to download. Once the Download is complete, click on the file "VMware-Horizon-Client-2006-8.0.0-16531451.dmg" to run the setup.



4. When the installation window launches, click the "Agree" button.



5. Wait for the installation to complete.



6. On the next prompt, drag the Verizon VMware Horizon Client Icon to the Applications folder Icon to finish the installation.



7. The VMware Horizon Client should now be available in the Applications folder. Double-click on the VMware Horizon Client icon to run the application



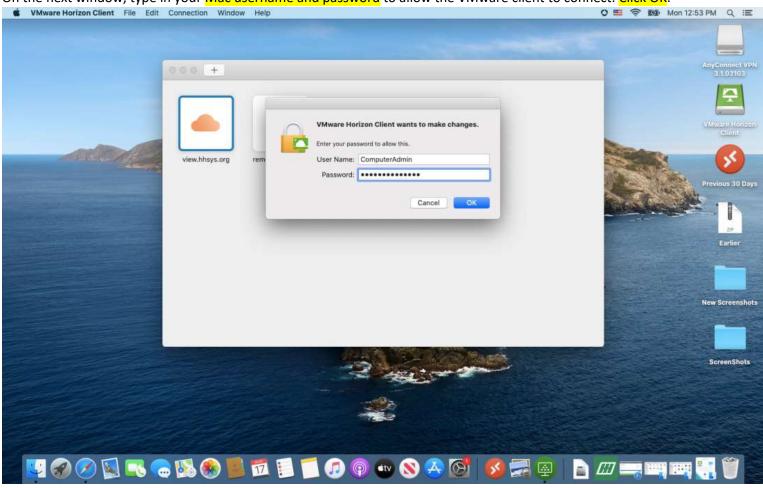
8. If a window pops up referring to "VMware Horizon Client" is an app downloaded from the Internet, click open.



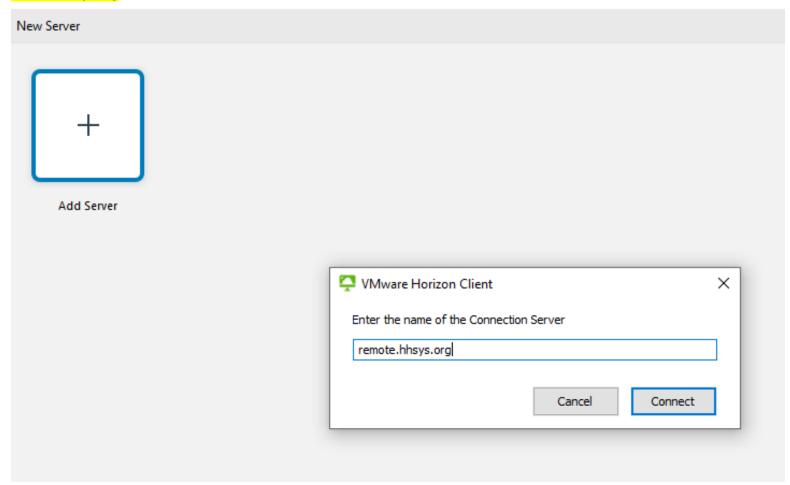
9. On the next window click cancel.



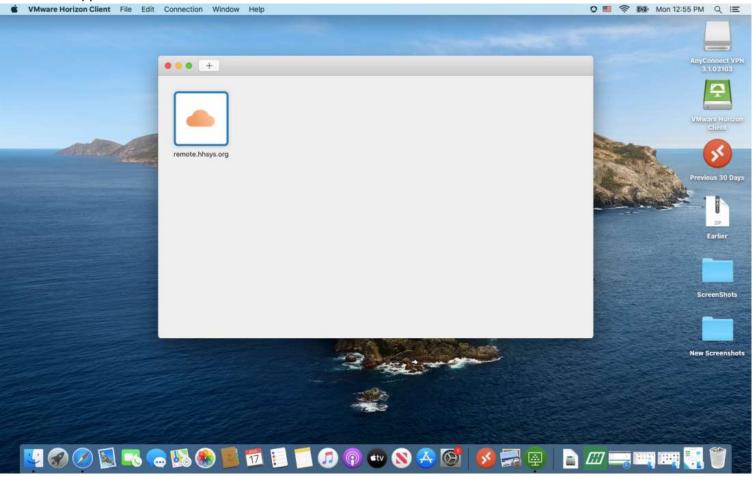
10. On the next window, type in your Mac username and password to allow the VMware client to connect. Click OK.



11. If you see view.hhsys.org, right click on it and delete. If there are no servers added. Click on the add "+" button (add server) and type remote.hhsys.org and connect.

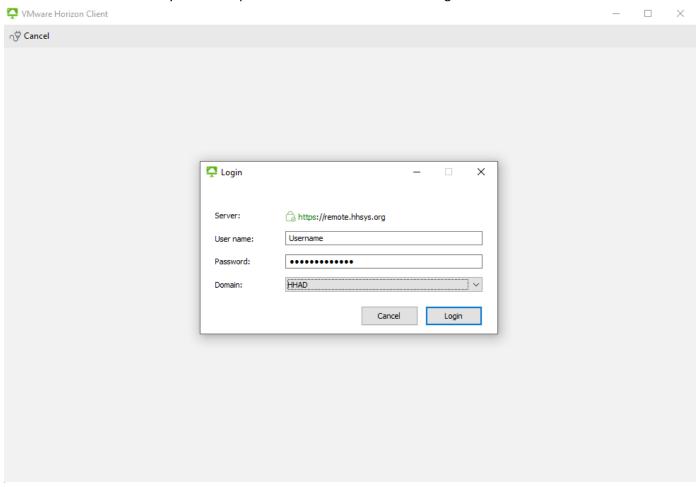


12. The connection for "remote.hhsys.org" should now be available. To connect to your Remote Desktop, double-click on the cloud icon in the VMware applications launcher.



13. Enter username and password. Make sure the Domain is set to HHAD and click the "Login" button. You should see Standard Physician.

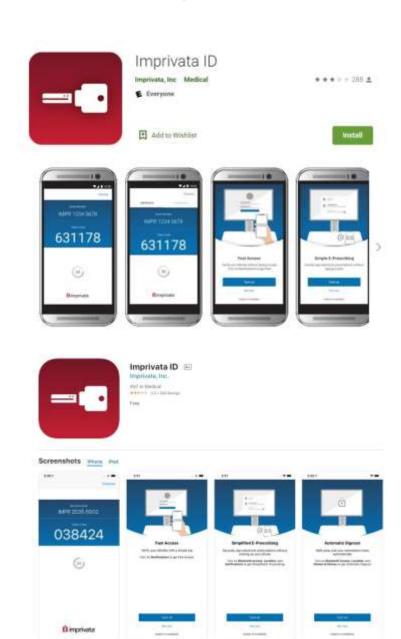
Double click on it to launch your desktop. Then click blue 1Chart icon to login.



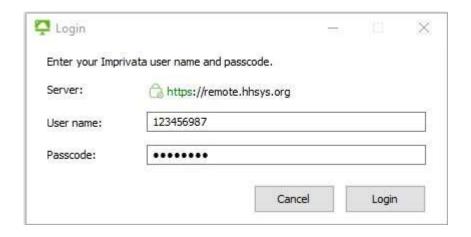
Enroll in MFA for VMware Horizon – Imprivata ID

- 1. Download Imprivata ID App from device store
 - a. Android \rightarrow

b. iPhone \rightarrow



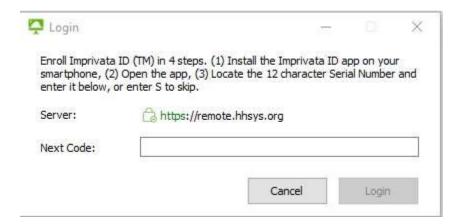
2. Login to VMware Horizon Client using Cerner Username and Password



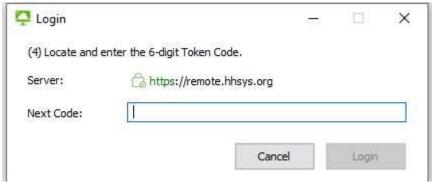


3. Launch Imprivata ID application on phone

4. Enter 12 character (Serial Number) from Imprivata ID



5. Enter 6 digit (Token Code) from Imprivata ID



6. You will now see your available desktop(s)



Nuance PowerMic Mobile App Configuration

PowerMic Mobile App Instructions

Please use the below steps in your mobile device.

Step 1: Download the app from the apple app store or google play store.

Power mic APP APPLE: https://goo.gl/X9sJqA

Power mic APP Android: https://goo.gl/Dy9VHc

Step 2:

Open browser in safari or chrome on mobile. Type or click the below link.

URL: https://goo.gl/jRZupH

Choose IOS or Android at the bottom left.

Open with PowerMic app. Allow permissions to the app. Login with your transcription #.

Nuance PowerMic Mobile App Configuration





Getting Started: PowerMic Mobile

Mobile App Configuration

PowerMic Mobile turns your smartphone into a secure wireless microphone for use with Windows-based desktop clinical speech recognition solutions. Optimized for use with Dragon Medical One and other Nuance healthcare solutions, PowerMic Mobile gives clinicians the freedom to roam from workstation to workstation, room to room, and location to location to complete clinical documentation using a smartphone as a wireless microphone.

PowerMic Mobile must be configured to access your institution's organization in the hosted Nuance Management Server.

Complete these steps to configure the PowerMic Mobile app:

- 1. Provide the address to this page to providers at your site.
- 2. Have the providers access this page on their mobile devices.
- 3. Have the providers tap the link below that corresponds to their mobile operating system.

The link will open and configure the PowerMic Mobile app.

PowerMic Mobile Configuration Links

